MAC INTERNATIONAL

COMPLIANCE & INFORMATION PACK



REGISTERED ISOQAR · ISO 9001 ISOQAR · ISO 14001 ISOQAR · ISO 45001 ISOQAR

THE UK'S PREMIER CLEANING EQUIPMENT SUPPLIER

WWW.MACINTERNATIONAL.CO.UK

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USEFUL INFORMATION

Registered Company Address
Kellaw Road,
Yarm Road Industrial Estate,
Darlington,
Durham,
DL1 4YA

Company No.	01923158
Telephone No.	01325 286081
Email	sales@ruckengineering.com
VAT No.	422 593 556

Accredited Management Systems

ISO 9001:2015 Quality Management System	14466-QMS-001
ISO 14001: 2015 Environmental Management System	14466-EMS-001
ISO 45001: 2018 Occupational Health System	14466-OHS-001

Contact for Sales matters
Andrew Scott
Email andrew@macinternational.co.uk
Telephone 0870 24 24 462

Contact for Technical matters
Tony Hughes
Email tony@macinternational.co.uk
Telephone 0870 24 24 462

Contact for Accounts matters
Accounts
Email purchase.ledger@macinternational.co.uk
Telephone 0870 24 24 462

Contact for HR/QSHE matters
Rupert King
Email rupert@ruckengineering.com
Telephone 0870 24 24 462

Contact for Marketing matters
Email marketing@macinternational.co.uk
Telephone 0870 24 24 462

Contact for Warehousing matters
Anthony Lamb
Email anthony@macinternational.co.uk
Telephone 0870 24 24 462

ISO9001:2015
QMS CERTIFICATE

MAC INTERNATIONAL

Alcumus ISOQAR

Certificate of Registration

This is to certify that the Management System of:

React (Northern) Ltd t/a Ruck Engineering & Gecomac Ltd t/a Mac International

REACT (Northern) Limited trading as MAC International, Kellaw Road, Yarm Road Industrial Estate, Darlington, DL1 4YA

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015

ISOQAR REGISTERED alcumus.com — UKAS MANAGEMENT SYSTEMS 0026

Certificate Number:	**14466-QMS-001**
Initial Registration Date:	10/07/2016
Previous Expiry Date:	10/07/2022
Recertification Audit Date:	22/01/2024
Re-issue Date:	29/01/2024
Current Expiry Date:	29/01/2027

Scope of Registration:

The sale, supply, hire, service and repair of cleaning equipment and systems and the provision of bespoke cleaning equipment.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR

Alcumus ISOQAR Limited, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699 E: isoqarenquiries@alcumus.com W: alcumus.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.

ISO14001:2015
EMS CERTIFICATE

MAC INTERNATIONAL

Alcumus ISOQAR

Certificate of Registration

This is to certify that the Management System of:

React (Northern) Ltd t/a Ruck Engineering & Gecomac Ltd t/a Mac International

REACT (Northern) Limited trading as MAC International, Kellaw Road, Yarm Road Industrial Estate, Darlington, DL1 4YA

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 14001: 2015

ISOQAR REGISTERED alcumus.com

UKAS MANAGEMENT SYSTEMS 0026

Certificate Number:	**14466-EMS-001**
Initial Registration Date:	29/01/2024
Current Expiry Date:	29/01/2027

Scope of Registration:

The sale, supply, hire, service and repair of cleaning equipment and systems and the provision of bespoke cleaning equipment.

Signed:
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ISO45001:2018
OHS CERTIFICATE

MAC INTERNATIONAL

Alcumus ISOQAR

Certificate of Registration

This is to certify that the Management System of:

React (Northern) Ltd t/a Ruck Engineering & Gecomac Ltd t/a Mac International

REACT (Northern) Limited trading as MAC International, Kellaw Road, Yarm Road Industrial Estate, Darlington, DL1 4YA

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 45001: 2018

ISOQAR REGISTERED alcumus.com

UKAS MANAGEMENT SYSTEMS 0026

Certificate Number:	**14466-OHS-001**
Initial Registration Date:	29/01/2024
Current Expiry Date:	29/01/2027

Scope of Registration:

The sale, supply, hire, service and repair of cleaning equipment and systems and the provision of bespoke cleaning equipment.

Signed:
Alyn Franklin, Chief Executive Officer
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ALCUMUS ISOQAR CERTIFICATE ANNEX

Certificate Annex

React (Northern) Ltd t/a Ruck Engineering & Gecomac Ltd t/a Mac International
Annex 1 of 2 to Certificate number 14466-QMS/EMS/OHS-001
Containing 2 locations including Head Office

29/01/2024

ISO 9001: 2015, ISO 14001: 2015, ISO 45001: 2018

Scope of Registration:

The sale, supply, hire, service and repair of cleaning equipment and systems and the provision of bespoke cleaning equipment.

HEAD OFFICE

001 REACT (Northern) Limited trading as MAC International, Kellaw Road, Yarm Road Industrial Estate, Darlington, DL1 4YA

OTHER LOCATIONS

002 REACT (Northern) Ltd t/a Ruck Engineering & Cleaning Technology, Kellaw Road, Yarn Road Industrial Estate, Darlington, DL1 4YA

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR

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OCCUPATIONAL HEALTH AND SAFETY POLICY STATEMENT

It is the policy of the Companies (REACT (Northern) Limited / Gecomac Limited), to provide and maintain, so far as is reasonably practicable, for all our employees and those who may be affected by our operations:

- Safe and healthy working conditions including adequate facilities and arrangements for employee's welfare.
- Adequate control of the health and safety risks arising from our works.
- Safe plant, equipment and systems of work.
- Safe handling, storage, transportation and use of substances.
- Sufficient information, instruction, training and supervision to ensure the health and safety at work of our employees.
- An accident reporting and investigation procedure to aid in achieving a reduction in accident rates by analysing accident root causes and trends.
- A system of consultation with our employees on matters affecting their health and safety, in compliance with the health and safety (Consultation with Employees) Regulations 1996.

The company has established, implemented and maintains an integrated health and safety system certified against BS EN ISO 45001.

All employees of the companies are expected to follow the systems laid down to control hazards and risk, prevent accidents, to inform the companies of any serious and imminent dangers to health and safety and any shortcomings in their health and safety arrangements are communicated to all employees.

This policy will be reviewed annually or more frequently if circumstances warrant, ensuring that standards are maintained or improved wherever possible.

It is always our intention to strive to better ourselves and others through structured training and constant personal development to make our working environment a safer place for all to work.



Managing Director 01st October 2026

ENVIRONMENTAL POLICY STATEMENT

The Companies (REACT (Northern) Limited / Gecomac Limited), recognises the importance of environmental protection and is committed to operating the businesses responsibly and in compliance with all legal requirements relating to the design and construction of its projects. It is the Companies declared policy to be cooperative and maintain good relationships with all regulatory and advisory bodies.

The Companies commit to the following:

- Complying with relevant environmental legislation and regulations and with industry best practice guidance and advice wherever possible.
- Developing, implementing and regular reviewing the Company's Environmental Policy and procedures, ensuring that these are kept up-to-date with legislative and organisational changes and ensuring, wherever practicable, that industry best-practice is followed.
- Providing training, support and the required resources to employees to ensure the implementation of this Policy, as appropriate to their roles and duties.
- Enabling and encouraging the active involvement of all employees and any other organisational stakeholders in environmental matters related to the Company's activities.
- Minimising the wastage of materials, energy and water.
- Diverting materials from landfill wherever possible through re-use, recycling etc.
- Promoting the use of sustainable materials and services wherever possible.
- Eliminating, reducing and/ or controlling pollutants to land, water and air, and noise, dust or other nuisances arising from our activities.
- Continuously improving the Company's environmental performance through the regular reviewing and updating of our Environmental Policy and procedures.
- Environmental Protection which considers Sustainable Resource Use and Climate Change Mitigation
- The company is focused on Climate change and shall ensure that sufficient objectives and targets are implemented to reduce its carbon footprint where possible.
- The company will where possible work towards goals implemented within The Climate Change Act 2008 (and monitor actions and undertakings of interested parties).

The company has established, implemented and maintains an integrated environmental management system certified against BS EN ISO 14001.

This policy will be reviewed annually or more frequently if circumstances warrant, ensuring that standards are maintained or improved wherever possible.

It is always our intention to strive to better ourselves and reduce our environmental impact



Managing Director 01st October 2026

QUALITY POLICY STATEMENT

The Companies (React (Northern) Limited / Gecomac Limited) recognises the importance of its quality performance and is committed to quality excellence and aims to provide a service in a manner which conforms to the approved BS EN ISO 9001 quality standards.

The Companies aim to precisely understand our customers needs and will endeavour to deliver our products and services competitively and to the highest quality. The Companies shall ensure that this quality management policy statement and the associated procedures apply to all its activities and work undertaken. To achieve customer satisfaction and improve its business through quality the Companies commit to the following:

- Continually assessing and improving the service provision and processes, identifying and eliminating the potential for errors, in order to achieve a target of zero defects.
- Identifying and conforming to the needs of clients and continually providing a high-quality service that meet or exceeds their requirements.
- Solving client concerns / complaints immediately, preventing problems from recurring, and building a positive working relationship with clients.
- The establishing and regularly reviewing business objectives through an effective internal audit and management review process.
- Communicating through the provision of suitable information and training, the importance of meeting customer needs, and all relevant statutory, regulatory and contractual requirements.
- Comply with all relevant legislation.

This will be achieved by;

- The Companies have established, implemented and maintain a quality management system certified against BS EN ISO 9001 and which also complies with the requirements of the appropriate international accreditation standards.
- Setting and reviewing measurable quality objectives and ensuring those objectives are met.
- Providing the necessary resources and ensuring responsibilities and authorities are determined and communicated throughout the Companies.
- Reviewing the effectiveness of the quality management system and assessing opportunities for its continual improvement.

This Policy and its requirements are communicated to all employees and is displayed in the building. The Policy is made available to the public and any other interested stakeholders.



Managing Director 01st October 2026

SUSTAINABILITY POLICY STATEMENT

REACT Northern Limited & Gecomac Limited recognises that it has a responsibility to the environment beyond legal and regulatory requirements. We are committed to reducing our environmental impact and continually improving our environmental performance as an integral part of our business strategy and operating methods. We will encourage customers, suppliers and other to do the same.

Stakeholders: treating our employees, customers, supply chain and communities with respect
Responsibility

Simon Ruck, the Managing Director, is responsible for ensuring that this sustainability policy is implemented, however, all employees have a responsibility to ensure that the aims and objectives of this policy are met.

Our customers: we strive to satisfy our customers

Energy and resources:
We will improve efficiency, climate change is one of the key environmental challenges our business faces and we are committed to regularly reviewing our business practices and performance to identify how we can reduce our requirements for energy, transport and water usage. We will also promote good practice in respect of recycling and waste minimisation.

Policy aims
We endeavour to:

- Comply with all relevant regulatory requirements.
- Continually improve and monitor environmental performance.
- Continually improve and reduce environmental impacts
- Incorporate environmental factors into business decisions
- Increase employee awareness and training

Paper
We Will:

- Minimise the use of paper in the office.
- Reduce packaging as much as possible.
- Seek to buy recycled and recyclable paper products.
- Reuse and recycle all paper where possible.

Energy and Water
We will seek to:

- Minimise the use of paper in the office.
- Switch off lights and electrical equipment when not in use.
- Adjust heating with energy consumption in mind.
- Take energy consumption and efficiency of new products into account when purchasing them.

Office Supplies
We will:

- Evaluate if the need can be met in another way.
- Evaluate if renting or sharing is an option before purchasing equipment.
- Evaluate the environmental impact of any new products we intend to purchase.
- Favour more environmentally friendly and efficient products wherever possible.
- Reuse and recycle everything we are able to.

Innovation: we innovate to find balanced sustainable solutions
Innovation is essential for the development of our business and for creating vibrant sustainable solutions in the built environment. We aim to stimulate sustainable solutions that balance economic, environmental and social issues.

SUSTAINABILITY POLICY STATEMENT

We believe that by acting upon these commitments we are creating value for our customers, employees, shareholders and broader society.



Managing Director 1st October 2026

HUMAN RIGHTS & SLAVERY POLICY STATEMENT

REACT Northern Ltd t/a Ruck Engineering & Gecomac Ltd MAC International (The Companies) believe that respect for human rights is fundamental to our business and that of our customers. We are committed to ensuring everyone is treated with dignity and respect.

This policy applies to all The Companies' operations and our use of sub-contractors and contractors. It is guided by international human rights principles covered in the Human Rights Act & International Bill of Human Rights

This statement details our position on human rights and modern slavery, it sits alongside our employment handbook & health and safety policy.

- Child Labour: The Companies will not use child labour in any form and fully complies with UK employment law in this regard.
- Modern Slavery: The Companies will never use forced or slave labour, all workers are able to leave employment after providing notice detailed in the staff handbook. All outstanding wages and unused holidays will be paid in full. We have a zero-tolerance approach towards human trafficking in any form.
- Health & Safety: In line with The Companies Health & safety policy we will provide a safe and healthy working environment with adequate consideration taken for all employees.
- Discipline: We will not tolerate any physical abuse threats, sexual or other forms of harassment, verbal abuse, or any other form of intimidation. The staff handbook issued to everyone clearly details how we deal with disciplinary and grievances.
- Working Hours: The Companies ensure that all working hours are reasonable and comply with employment Law.
- Equality and Diversity: The Companies are committed to eliminating discrimination on the grounds of race, colour, gender, age, religion, political opinion, nationality, sexual orientation, disability, or social origin. Recruitment and promotion policy is based upon ability to do the task by demonstrating, educational and vocational achievement skills and experience.
- Freedom: The Companies allow employees to be a union employee without fear or reprisal, intimidation, harassment, or blacklisting. We encourage open and honest discussion to develop trust & goodwill.
- Terms of Employment: The Companies will provide contracts of employment and a copy of the staff handbook to all employees. This will detail terms and conditions of employment based upon employment law and best practices.
- Remuneration: The Companies will pay wages and benefits that at least meet the national minimum wage for hours worked and overtime.
- Reviewing: During the Management Reviews this policy along with all others are considered to ensure they remain relevant, appropriate and effective for operational needs.



Managing Director

1st October 2026

WASTE CARRIER REGISTRATION CERTIFICATE

Certificate of Registration under the Waste (England and Wales) Regulations 2011

Regulation authority

Name	Environment Agency
Address	National Customer Contact Centre 99 Parkway Avenue Sheffield S9 4WF
Telephone number	03708 506506

The Environment Agency certify that the following information is entered in the register which they maintain under regulation 28 of the Waste (England and Wales) Regulations 2011.

Carriers details

Name of registered carrier	Gecomac Ltd t/a MAC International
Registered as	A lower tier waste carrier, broker and dealer
Registration number	CBDL469315
Address of place of business	RUCK ENGINEERING KELLAW ROAD DARLINGTON DL1 4YA
Telephone number	07793244407
Date of registration	2 February 2023

Making changes to your registration

Your registration will last indefinitely so does not need to be renewed but you must update your registration details if they change, within 28 days of the change.

CERTIFICATE OF EMPLOYERS' LIABILITY INSURANCE

AVIVA

Certificate of Employers' Liability Insurance (a)

(Where required by regulation 5 of the Employers' Liability (Compulsory Insurance) Regulations 1998, one or more copies of this certificate must be displayed at each place of business at which the Policyholder employs persons covered by the Policy)

Policy Number	100593429CCI
Name of Policyholder	Geco Mac Ltd t/a Mac International
Date of Commencement of Insurance	01 June 2025
Date of Expiry of Insurance	31 May 2026

We hereby certify that subject to paragraph 2

(1) the Policy to which this certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Jersey, the Island of Guernsey and the Island of Alderney (b)

(2) the minimum amount of cover provided by this Policy is no less than £5million (c)

Signed on behalf of: **Aviva Insurance Limited** (Authorised Insurer)

Jason Storah
CEO, UK & Ireland General Insurance
(Authorised Signatory)

Notes

(a) Where the employer is a company to which regulation 3(2) of the Regulations applies, the certificate shall state in a prominent place, either that the policy covers the holding company and all its subsidiaries, or that the policy covers the holding company and all its subsidiaries except any specifically excluded by name, or that the policy covers the holding company and only the named subsidiaries.

(b) Specify applicable law as provided for in regulation 4(6) of the Regulations.

(c) See regulation 3(1) of the Regulations and delete whichever of paragraphs 2(a) or 2(b) does not apply. Where 2(b) is applicable, specify the amount of cover provided by the relevant policy.

Aviva Insurance Limited. Registered in Scotland, No. 2116. Registered Office: Pitheavlis, Perth PH2 0NH.
Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

CERTIFICATE OF GENERAL INSURANCE

Gallagher

Insurance | Risk Management | Consulting

2 Kingfisher Court
Bowesfield Park
Stockton on Tees
TS18 3EX
Tel: 0164 224 0400
www.ajg.com/uk

TO WHOM IT MAY CONCERN

30/05/2025

Dear Sirs

We are the Risk and Insurance Managers for the client below and have pleasure in confirming details of their insurance arrangements as follows:-

Insured Details:

Name(s)	**React Northern Ltd t/a Ruck Engineering & Geco Mac Ltd t/a Mac International**
Postal Address	**Kellaw Road, Yarm Road Industrial Estate, Darlington, DL1 4YA**

Employers Liability

Insurer:	Aviva Insurance Limited
Policy number:	100593429 CCI
Cover period:	1st June 2025 to 31st May 2026
Indemnity limit:	£10,000,000 Any one claim

Public & Products Liability

Insurer:	Aviva Insurance Limited & AIG UK Ltd
Policy number:	100593429 CCI & 25050356
Cover period:	1st June 2025 to 31st May 2026
Indemnity limit:	£10,000,000
Basis of Limit:	Any one claim & In the aggregate in respect of Products

Cover is subject to the full terms, conditions and exclusions of the policy.

This document is issued to you as a matter of information only and the issuance of this document does not create any contractual relationship between Arthur J. Gallagher Insurance Brokers Limited and the recipient make the person or organisation to whom it has been issued an additional assured, nor does it modify in any manner the contract of Insurance between the Assured and underwriters.

Any amendments, change or extension of such contract can only be effected by specific endorsement attached thereto with the consent of the Assured and the Underwriters. We accept no responsibility whatsoever for any inadvertent or negligent act, error or omission on our part in preparing this information or for any loss, damage, expense hereby occasioned to the recipient of this letter

Should the insurance cover be cancelled assigned or changed in any way during the period of insurance neither we nor insurers accept any obligation to notify any recipient.

Yours faithfully

Richard Bonas

Richard Bonas
Account Executive

Arthur J. Gallagher Insurance Brokers Limited is authorised and regulated by the Financial Conduct Authority.
Registered Office: Spectrum Building, 7th Floor, 55, Blythswood Street, Glasgow, G2 7AT. Registered in Scotland. Company Number: SC108909.

MOTOR INSURANCE POLICY

CERTIFICATE OF MOTOR INSURANCE

CERTIFICATE NUMBER 100665790CMI

1 DESCRIPTION OF VEHICLES

Any motor vehicle (constructed to operate primarily as a tool and not designed for the carriage of goods or passengers) belonging to The Policyholder or hired, leased or lent to The Policyholder which is described in The Schedule or details of which have been supplied to and accepted by Aviva, EXCLUDING any motor vehicle

(1) belonging to or hired, leased or lent to an employee of The Policyholder

(2) which is hired or leased to a customer of The Policyholder.

Any other motor vehicle not belonging to The Policyholder nor hired, leased or lent to The Policyholder which is causing an obstruction or otherwise preventing the operation of The Policyholder's business and which is being moved to facilitate the passage of a vehicle.

2 NAME OF POLICYHOLDER

React Northern Ltd t/as Ruck Engineering, Geco Mac Ltd t/as Mac International

3 EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSE OF THE RELEVANT LAW 01 June 2026

4 DATE OF EXPIRY OF INSURANCE 31 May 2027

5 PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE

The Policyholder or any person driving on The Policyholder's order or with The Policyholder's permission.

Provided that the person driving holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence.

6 LIMITATIONS AS TO USE

Use for The Policyholder's business.

EXCLUSIONS

The policy does not cover use

- for hire or reward.
- in any competition, trial, performance test, contest or race (whether formal, informal or impromptu), or trial of speed, including off-roads events, whether between motor vehicles or otherwise, and irrespective of whether this takes place on any circuit or track (formed or otherwise), or on a road or elsewhere, and regardless of any statutory authorisation of any such events
- whilst drawing a greater number of trailers than is permitted by law
- to secure the release of any motor vehicle which has been seized by or on behalf of any government or public authority which was not the property of The Policyholder or in his custody or control at the time of seizure.

I hereby certify that the policy to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney.

Signed on behalf of:
Aviva Insurance Limited
(Authorised Insurer)

AVIVA

Jason Storah
CEO, UK & Ireland General Insurance
(Authorised Signatory)

Note: For full details of the insurance cover reference should be made to the policy.
Advice to Third Parties: Nothing contained in this Certificate affects your right as a Third Party to make a claim.
This Certificate is not transferable.

Aviva Insurance Limited. Registered in Scotland. No. 2116. Registered Office: Pitheavlis, Perth PH2 0NH.
Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

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